



2016 Maintenance

Fax (262) 968-4395
 katie@poolsideinfo.com
 W309 S4845 Commercial Dr.
 North Prairie, WI 53153
 Ph (262) 968-4365

Customer Information

Customer Name(s): _____
 Address: _____
 City, Zip: _____ Home Phone: _____
 E-mail: _____ Cell Phone: _____

Prices do not include tax PLEASE CHECK YOUR DESIRED MAINTENANCE PACKAGE

WEEKLY \$99 **Pool Maintenance** START DATE _____ END DATE _____ TOTAL VISITS _____
 Plus Hot Tub \$129 *Includes (as needed):* Test water and add necessary chemicals to balance water. Skim pool surface for debris, brush and vacuum pool, empty out skimmer & pump baskets, backwash/clean filter, and maintain proper pool water level. (add water as necessary and turn off water source before departure.) Customer will be given written report of services performed and any concerns observed.
 BI-WEEKLY \$120
 Plus Hot Tub \$170

WEEKLY \$50 **Spa Maintenance** START DATE _____ END DATE _____ TOTAL VISITS _____
 BI-WEEKLY \$75 *Includes (as needed):* Test water and add necessary chemicals to balance water. Skim surface for debris, empty out skimmer baskets, clean filter, and maintain proper spa water level. (add water as necessary and turn off water source before departure.) Customer will be given written report of services performed and any concerns observed.

WEEKLY \$99 **Vacation Maintenance** START DATE _____ END DATE _____ TOTAL VISITS _____
 (Pool or Hot Tub) *Includes (as needed):* Test water and add necessary chemicals to balance water. Skim surface for debris, empty out skimmer/pump baskets, backwash/clean filter, and maintain proper pool or spa water level. (add water as necessary and turn off water source before departure.) Customer will be given written report of services performed and any concerns observed. **Customer provides chemicals.**

ALL SERVICES WILL TYPICALLY BE PERFORMED ON THURSDAYS OR FRIDAYS.

- Homeowner is responsible to maintain code compliance with the city on issues such as fencing, gates and all other safety issues.
- Poolside will add water while on site to the extent that can be added during regular weekly maintenance. Water will be turned off when we leave.
- Chemicals will be provided by Poolside for weekly pool contracts. This includes chlorine, stain & scale preventor, algaecide & minor pH & alkalinity adjustments.
- Homeowner is responsible for initial water balancing, including cost of chemicals and any additional labor required.
- Homeowner is required to contain or restrain their pets.
- Should the pool be unusually dirty at the time of service due to storm damage/debris or similar unexpected event, there will be an additional charge of \$80/hr for each hour over the normal time. Additional chemical charges may be incurred in these circumstances.
- Any repairs to pool or equipment will be billed at \$80/man hr plus parts.
- Payment terms: A valid credit card must be on file & will be billed & paid at the beginning of the month, for that month's weeks, in order to insure uninterrupted service. Repairs are billed and payable upon completion.
- Service may be terminated, at will, by either party without any advance notice.
- Complete customer satisfaction is our goal. Please notify Poolside promptly if service is not to your complete satisfaction so that we may look into the matter and address all issues quickly. It's also okay to let us know that we are doing a great job! We appreciate your business and the relationships that we build!

Payment Information Must Accompany This Form

Payment Terms: A valid credit card must be on file and will be billed and paid at the beginning of the month in order to insure uninterrupted service. Repairs are billed when authorized and completed. Unpaid bills will result in suspension or cancellation of service.

Total Amount Authorized (from above) \$ _____ (5.1% tax will be added to total)
 Card #: _____ - _____ - _____ Visa Mastercard Discover
 Exp. Date ____/____/____ 3 Digit V - Code on Back ____|____|____ Check # _____
 Customer Signature _____ Date _____
 check paid in full must accompany form