



Maintenance 2024

Email: poolside.orders@gmail.com
Fax (262) 968-4395
Phone (262) 968-4365
W309 S4845 Commercial Dr.
North Prairie, WI 53153

Customer Information

Customer Name(s): _____
Address: _____
City, Zip: _____ Home Phone: _____
E-mail: _____ Cell Phone: _____

Please check communication method preferred: Cell Phone Email Home Phone

Prices do not include tax **PLEASE CHECK YOUR DESIRED MAINTENANCE PACKAGE**

	Pool Maintenance	START DATE	END DATE	TOTAL VISITS
<input type="checkbox"/> WEEKLY \$109	<i>Includes (as needed):</i> Test water and add necessary chemicals to balance water. Skim pool surface for debris, brush and vacuum pool, empty out skimmer & pump baskets, backwash/clean filter. Customer is responsible for providing access to running water and electricity, as well as maintaining the proper pool water level. Any service provided above and beyond our standard maintenance will be billed at \$95/man-hr.			
<input type="checkbox"/> BI-WEEKLY \$159				
<input type="checkbox"/> 25 lb. Chlorine Tablets		Customers will be billed for chlorine tablets supplied at current retail prices less 10%. Full container will be left on site and replaced as needed.		

<input type="checkbox"/> WEEKLY \$65	Spa Maintenance <i>Includes (as needed):</i> Test water and add necessary chemicals to balance water. Skim surface for debris, empty out skimmer baskets, clean filter. <u>Add water as necessary</u> and turn off water source before departure. Customer is responsible for providing access to running water and electricity, if service is unable to get water to proper level before departure, customer is responsible for achieving the proper spa water level. Any service provided above and beyond our standard maintenance will be billed at \$95/man-hr.
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ALL SERVICES WILL BE PERFORMED BASED ON GEOGRAPHICAL LOCATION

- Homeowner is responsible to maintain code compliance with the city on issues such as fencing, gates and all other safety issues.
- Poolside will add water while on site to the extent that can be added during regular weekly maintenance. Water will be turned off when we leave.
- Chemicals will be provided by Poolside for weekly pool contracts. This includes stain & scale preventor, algacide & pH & alkalinity adjustments.
- Homeowner is responsible for initial water balancing, including cost of chemicals and any additional labor required.
- Homeowner is required to contain or restrain their pets. If a pet prevents service, customer will still be charged.
- Should the pool be unusually dirty at the time of service due to storm damage/debris or similar unexpected event, there will be an additional charge of \$95/hr for each hour over the normal time. Additional chemical charges may be incurred in these circumstances.
- Any repairs to pool or equipment will be billed at \$95/man hr plus parts.
- Payment terms: A valid credit card must be on file & will be billed weekly in order to insure uninterrupted service. Repairs are billed and payable upon completion.
- Service may be terminated, at will, by either party without any advance notice.
- Complete customer satisfaction is our goal. Please notify Poolside promptly if service is not to your complete satisfaction so that we may look into the matter and address all issues quickly. It's also okay to let us know that we are doing a great job! We appreciate your business and the relationships that we build!

Payment Information Must Accompany This Form

Payment Terms: A valid credit card must be on file and will be billed and paid at the beginning of the month in order to insure uninterrupted service. Repairs are billed when authorized and completed. Unpaid bills will result in suspension or cancellation of service.

Total Amount Authorized (from above) \$ _____ (5% tax will be added to total)

Credit Card #: _____ - _____ - _____

Exp. Date ____/____/____ 3 Digit V - Code on Back ____|____|____ Check # check must accompany form

Billing Address: _____

Name on Card _____ Customer Signature _____ Date _____